

These terms of service constitute a legally binding agreement (the "Agreement") between ("you," or "your") and KROOZ, Inc.

("KROOZ, Inc."), a Texas corporation established this T&C in governing your use of the KROOZ mobile apps, and or website applications or collectively, the KROOZ Platform.

KROOZ Platform provides a social transportation network where people who seek transportation needs to certain destinations known as ("Riders") can be matched with KROOZ independent partner ("Drivers") who uses their own cars, picked up the rider and drive the rider to his or her destination.

Drivers and Riders are collectively referred to herein as "Users" and each User shall create a User account that enables such User to access the KROOZ Platform. For purposes of this Agreement, the driving services provided by Drivers to Riders that are matched through KROOZ Platform shall be referred to collectively as the "Services".

You agree, through your use of KROOZ (both web, mobile application, or service), that you will not ABUSE our applications or KROOZ platform, or submit any material which is false, defamatory, inaccurate, abusive, vulgar, hateful, harassing, obscene, profane, sexually oriented, threatening, invasive of a person's privacy, or otherwise in violation of ANY law.

This is not only humorous, but legal actions can be taken against you. KROOZ maintained ZERO Tolerance rules.

KROOZ DOES NOT PROVIDE TRANSPORTATION SERVICES, AND KROOZ IS NOT TRANSPORTATION CARRIER COMPANY. NEITHER IS KROOZ A TAXI COMPANY.

All KROOZ drivers are sole responsible in obtaining or abiding to any required applicable certification, license, or regulation as posted by their city or state law. All penalties related to traffic and/or parking offences are the responsibility of the KROOZ independent partner driver. KROOZ, Inc; shall not be hold liable of any independent driver partner violation of such law.

KROOZ DRIVERS ARE INDEPENDENT AND THEY DECIDE WHETHER OR NOT TO OFFER A RIDE TO A RIDER CONTACTED THROUGH THE USE OF KROOZ PLATFORM, AND IT IS UP TO THE RIDER TO DECIDE WHETHER OR NOT TO ACCEPT A RIDE FROM ANY DRIVER CONTACTED THROUGH THE USE OF KROOZ PLATFORM.

HOWEVER; ANY DECISION AGREED BY A USER TO OFFER OR ACCEPT SERVICES ONCE SUCH USER IS MATCHED THROUGH THE USE OF KROOZ PLATFORM IS A DECISION MADE IN SUCH USER'S SOLE DISCRETION. EACH



RIDE-SHARING TRANSPORTATION SERVICE PROVIDED BY A KROOZ INDEPENDENT DRIVER TO A RIDER (CUSTOMER) SHALL CONSTITUTE A SEPARATE AGREEMENT (WRITTEN or VERBAL) BETWEEN BOTH PERSONS.

By creating your User account and using the KROOZ Platform, you solely acknowledge that you understand this Agreement and accept all of its terms.

IF YOU DO NOT AGREE TO BE BOUND BY THE TERMS AND CONDITIONS OF THIS AGREEMENT, YOU MAY NOT USE OR ACCESS THE KROOZ PLATFORM OR THE SOCIAL TRANSPORTATION SERVICES THAT HE OFFERS.

# KROOZ Vehicle Type and the years of vehicle allowed to drive for KROOZ

KROOZ Regular - (Any vehicle 0-15 years old)

KROOZ Large - (Any vehicle 0-10 years old)

KROOZ VIP - (Executive cars 0-5 years old)

# KROOZ Driver receives 85% pay of fare:

Driver 85% Pay breakdown

Base 80%	ó
Fuel 2%	(KROOZ pay drivers fuel bonus)
Vehicle Insurance 1%	(KROOZ pay for your vehicle insurance)
Vehicle Maintenance 1%	(KROOZ pay for your vehicle maintenance)
Empty Drive 1%	(KROOZ pay for empty ride to pickup rider)

#### Additionally

- + Tips (KROOZ Drivers get 100% of tip received per ride)
- + Toll (KROOZ reimburse toll paid by driver per ride)

# **REFER a Driver:** Earn \$150

Refer a driver with your KROOZ link, and when he or she completes 150 rides within 30 days, you'll earn \$150.

## **Year End Driver BONUS Pay:**

Each active driver that has driven minimal 2400 trips by December 25<sup>th</sup> will receive year end bonus pay. Bonus pay amount will be determined by or before December 25<sup>th</sup>.

You can achieve the 2400 trips by driving ...

- \*20 trips a day
- \* 5 days a week
- \* 4 weeks a month
- \* 6 months.

(20 x 5 x 4 x 6 = 2400 trips)



## **KROOZ Fare Breakdown:**

Base Fare: A flat fee charged at the beginning of ride

Cost per minute: How much you're charged for each minute you're inside the ride.

Cost per mile: Amount charged per mile

Safe Ride Fees: A flat \$1.55 (Safety and administrative fee)

Wait Time: \$0.55 per minute.

Wait time is activated if you asked KROOZ driver to stop and wait at any given time. KROOZ driver has the ability to Start and Stop wait time when asked to do so by you.

<u>KROOZ</u>	<b>Base</b>	Cost per mile	Cost per minute	Wait Time	<u>Toll</u>	Cancel Ride	Safe Ride
Regular	\$4	\$0.95	\$0.35	\$0.55	\$2	\$5	\$1.55
Large	\$6	\$1.80	\$0.45	\$0.55	\$2	\$8	\$1.55
VIP	\$9	\$ 2.55	\$0.55	\$0.55	\$2	\$10	\$1.55

## **ZERO Tolerance Rules:**

In order for us to provide reliable and professional service tailored to your expectation, KROOZ maintained zero tolerance rules.

# CANCELLATION:

If you cancel ride when driver has been dispatched to pick you up, you'll be charged according to KROOZ vehicle type ordered.

\$5 regular, \$8 Large, \$10 VIP, No exemption!

#### NO SHOW: \$7.

KROOZ driver arrive pickup location and waited maximum 3 minutes, if you didn't show up. The ride will be cancelled and you will be charged "No Show" fee of \$7.

# **Maximum Passengers Allowed per Ride:**

For the safety of our drivers and vehicle, KROOZ set max passengers allowed per ride.

<u>Vehicle Type:</u>	<u>Maximum Passengers:</u>
KROOZ Regular	2
KROOZ Large	4
KROOZ VIP	3

If you have more passenger than the maximum passengers allowed per KROOZ ride, you can order additional KROOZ vehicle type for your trip.